



SUPPORTING YOU WITH THE RESOURCES YOU MAY NEED

Make sure your healthcare provider enrolls you in the Patient AXIS Center® today to receive your prescribed Serostim® as quickly as possible, and access helpful resources

Images are for illustrative purposes only. Not an actual Serostim® patient.

Starting a new treatment can be overwhelming. You may have questions about insurance coverage, financial assistance, injection training, or other Serostim®-related questions. We're here to provide you and your care team with the tools and resources to make your treatment journey with Serostim® as easy as possible, giving you and your healthcare provider more opportunities to focus on you.

PATIENT AXIS CENTER® SUPPORT HIGHLIGHTS



A dedicated Case Manager to help you understand your insurance coverage and whether you may be eligible for financial assistance, and to serve as the main point of contact for you and your care team to help with access concerns



Copay and other financial assistance programs to help cover out-of-pocket costs for your Serostim® prescription, subject to eligibility requirements



Injection training* available in-home, in-office, or virtually, so you can confidently prepare and self-administer your Serostim® injection the right way



Nursing Support Specialists to answer any questions you may have about Serostim®

With commercial insurance, Serostim® requires a Prior Authorization, which can add time to the process of getting your prescription. When you're enrolled in the Patient AXIS Center®, we help you get your Prior Authorization faster, in around 2 weeks, which may help you get your prescription sooner. If you're not enrolled, it may take longer to obtain Prior Authorization and get your prescription.

*An injection-training order is required. If injection training is requested, the patient's provider will be contacted to create the order prior to any training being scheduled.



**Ask your healthcare provider to enroll you today
to help get your Serostim® faster!**

Enrolling in the Patient AXIS Center® is a simple way to get support

ENROLLMENT

- 1 Your healthcare provider writes you a prescription for Serostim® (somatropin)
- 2 Your healthcare provider enrolls you in the Patient AXIS Center®. **Simply provide your email address** to your healthcare provider during enrollment so we can contact you to complete the appropriate Authorization and Enrollment forms. Rest assured that we take the privacy* and security of your information very seriously
- 3 Once enrolled, **you'll have access to the resources and support** the Patient AXIS Center® offers, including copay and other financial assistance programs, subject to eligibility requirements

ACCESSING SEROSTIM® AFTER ENROLLMENT

- 1 The Patient AXIS Center® assists your healthcare provider in completing and submitting a Prior Authorization request to your insurance provider to determine eligibility for coverage of Serostim®
- 2 Your insurance provider makes a decision on the Prior Authorization request
- 3 If the Prior Authorization request is approved, the Patient AXIS Center® helps process your prescription and ensures that it is delivered to the pharmacy or your home. If the request is denied, the Patient AXIS Center® helps your healthcare provider with the appeal process.
- 4 Pick up or take delivery of your Serostim®; if needed, get injection training† through the Patient AXIS Center®; and begin your treatment

If you are underinsured, the Patient AXIS Center® may be able to help you access your Serostim® prescription through the Serostim® Patient Assistance Program (PAP)‡

The Patient AXIS Center® tracks your prescription and keeps you informed every step of the way

*See our Privacy Policy for information on how we handle personal information at <https://www.emdserono.com/us-en/privacy-policy.html>.

†An injection-training order is required. If injection training is requested, the patient's provider will be contacted to create the order prior to any training being scheduled.

‡Subject to eligibility; restrictions apply.

Once enrolled, the Patient AXIS Center® will call or text to introduce you to the program.

So scan this QR code to add us to your contacts, and be on the lookout for our calls



QUESTIONS? WE CAN HELP.

Visit serostim.com/getting-support for more information, or call the Patient AXIS Center® at **1-877-714-2947** Monday-Friday, 8 a.m. to 8 p.m. EST



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